

FBMC Telephone System Upgrade

FBMC will be performing a telephone system upgrade from 2:00 p.m. EST on Friday, September 11, through 6:00 a.m. EST Monday, September 14, 2009. During this time, access to FBMC's Customer Care Department and the Interactive Voice Response (IVR) telephone system will be unavailable. However, customers can still view their account information by logging on to www.myFBMC.com.

If you have any questions regarding the system upgrade, please contact your Account Manager.

We apologize for any inconvenience and appreciate your patience while we improve our system capabilities.

* End Bulletin*